



## ALL INCLUSIVE FUEL SITES MODULE

BUNDLED & ALL INCLUSIVE

# FUEL SITES MODULE



ALL INCLUSIVE



UPGRADE IN EKOS



EKOS HAS UPDATED THE PRICING PACKAGE OF THE FUEL SITES MODULE IN EKOS TO \$179 PER MONTH PER SITE. THIS WILL BE AN ALL-INCLUSIVE MODULE ADDING IN ADDITIONAL FUNCTIONALITY AND 24/7 SUPPORT. VIEW THE KEY VALUE POINTS BELOW FOR EKOS CUSTOMERS TO SEE HOW THIS WILL BENEFIT YOU!

## FUEL SITES MODULE



- + Full access to the Fuel Sites Module
- + Software support, firmware updates, security enhancements and bug fixes
- + 24/7/365 help desk services access – trouble shooting, remote diagnostic repair, and dispatch services
- + Software Module Package Bundle includes – New Alarm Management, New Service / Repair, and ATG & Site Compliance



## ALL INCLUSIVE FUEL SITES MODULE

SUPPORT, UPDATES & ENHANCEMENTS

# SOFTWARE AND SECURITY



SOFTWARE SUPPORT



SECURITY



EKOS PROVIDES YOU WITH SOFTWARE SUPPORT, FIRMWARE UPDATES, SECURITY ENHANCEMENTS AND BUG FIXES TO KEEP EVERYTHING RUNNING SMOOTHLY. EKOS ALSO GIVES YOU A 24/7/365 HELP DESK TO HELP YOU WITH TROUBLESHOOTING AND REMOTE DIAGNOSTIC REPAIR. WE ARE HERE TO HELP ENSURE EVERYTHING RUNS SMOOTHLY AND REMAINS THAT WAY!

### Key items included with EKOS Helpdesk Services:

- 1 TELEPHONE SUPPORT FOR PRODUCT AND SERVICES:** This will be provided Monday through Friday 8AM to 8PM ET. All other times not stated are considered emergency after hours support only including but not limited to weekends and holidays. EKOS Helpdesk toll-free service number is (currently 800-444-5529). This toll-free number can be changed at GE Software's discretion.
- 2 PRODUCT SUPPORT:** Issues not resolved by general help desk support will be escalated to Product Support specialists.
- 3 SOFTWARE CORRECTIONS AND UPGRADES:** to the Products that Customer requires on an "as needed" basis.
- 4 REMOTE DIAGNOSTICS:** EKOS Helpdesk can diagnose and resolve issues remotely in some cases
- 5 AUTHORIZED SERVICE CONTACT SUPPORT:** If a site visit is required, EKOS Helpdesk will provide at Customers request, ASC Contact information, EKOS dispatch services will also be available at Customers request for additional fees.

MADE EASY

### ALARM MANAGEMENT



ALL ALARMS



ONE PORTAL



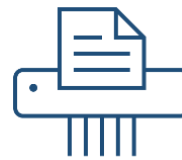
EKOS IS NOW AN ALARM MANAGEMENT TOOL. CONNECT ALARMS TO ATG'S, GASBOY, TANKS, FLEET REMINDERS AND FUEL CARD ALERTS. AGGREGATE ALL YOUR ALARMS INTO ONE PORTAL. ALL ALARMS WILL BE STORED IN ONE PORTAL TO HELP YOU KEEP TRACK OF ITEMS IN THE SAME PLACE.



EQUIPMENT ALARMS



AGGREGATED TO EKOS



CREATE TICKETS



SERVICE ORDER TO TECHNICIAN



## ALL INCLUSIVE FUEL SITES MODULE

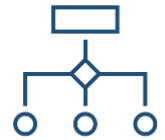


WORKFLOW

### SERVICE / REPAIR



SERVICE/REPAIR



WORKFLOW

WITH THE SERVICE / REPAIR FEATURE EKOS HELPS YOU SERVICE YOUR FUEL SITES FROM ISSUE MANAGEMENT TO INVOICE CONSOLIDATION. VIEW ALL YOUR TICKETS, SERVICE ORDERS, DISPATCHED ORDERS, IN PROGRESS ORDERS, COMPLETED ORDERS AND INVOICED ORDERS. EASILY FOLLOW THE ENTIRE WORKFLOW OF YOUR SERVICE AND REPAIR FROM START TO FINISH WITH THIS APPLICATION.

WHAT'S INCLUDED WITH

### ATG / SITE COMPLIANCE



ATGs



ALARMS



EKOS

EKOS HAS ATG ALARMS, ALLOWING USERS TO GATHER THEIR ALARMS IN REAL TIME FROM ALL SUPPORTED ATG'S. EKOS BRINGS ALARM MANAGEMENT TO THE CLOUD TO ENABLE USERS TO EASILY ACCESS ALL ACTIVE ALARMS, AND MORE EFFICIENTLY MANAGE ATG'S AND OTHER DEVICES. PERFORM SITE COMPLIANCE AT ALL OF YOUR FUEL SITES AND VIEW SITE COMPLIANCE THAT IS DUE, COMPLETED, PASSED OR FAILED. SAVE MONEY WITH THIS BUNDLED FEATURE EACH MONTH WITH THE INCLUSION TO THE FUEL SITES MODULE.

452  
Total

269  
Completed

63  
Due

60%  
Percent Completed

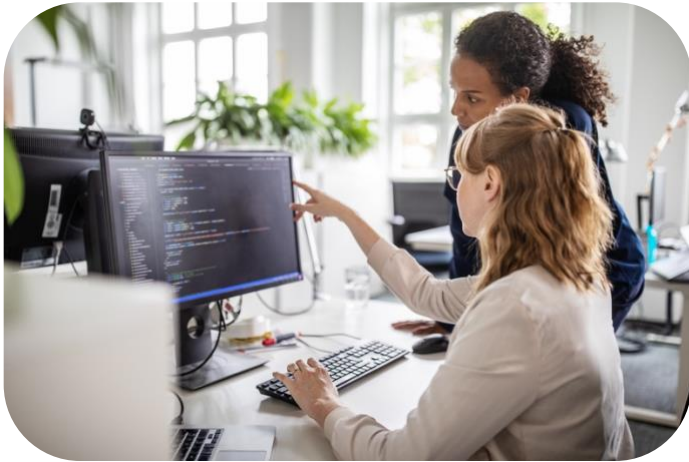
261  
Passed

6  
Failed

98%  
Percent Passed



## ALL INCLUSIVE FUEL SITES MODULE



STEP BY STEP TO

# MOVE TO THE CLOUD



CUSTOMERS



EKOS

EKOS MAKES THE TRANSITION TO THE CLOUD EASY, THE STEPS BELOW OUTLINE THE PROCESS TO GET YOU ONTO THE CLOUD AS QUICKLY AS POSSIBLE. WE WILL TAKE YOU THROUGH THE WELCOME AND DISCOVERY PHASE, RUN FUEL SITE DIAGNOSTICS, UPGRADE AND CONVERT YOUR FIRMWARE AND THEN PROVIDE TRAINING ONCE YOU ARE IN THE CLOUD SO YOU CAN GET STARTED IN THE SOFTWARE



### WELCOME & DISCOVERY

Project Lead - Josh Greco  
joshua.greco@myekos.com



### FUEL SITE DIAGNOSTICS

Project Lead - Marcus Rupert  
marcus.rupert@myekos.com



### UPGRADE & CONVERT

Project Lead - Marcus Rupert  
marcus.rupert@myekos.com



### IN CLOUD TRAINING

Project Lead - Scott Miles  
sm@myekos.com



### YOU'RE LIVE IN EKOS

Project Lead - Dan Ernst  
de@myekos.com